

**CONTACT US**

**FAQS**

**TEST CATALOGUE**

**NRL**

## WHO WE ARE

NUH Referral Laboratory has been the outreach arm of National University Hospital's (NUH) Department of Laboratory Medicine for more than three decades; working alongside the Department to provide our clients a fully integrated service.

The Department started referral services in 1987 as a joint venture with a Swedish company Medlux AB, which was jointly owned by Medscand AB & AB Electrolux\*. First known as Medlux Laboratories Pte Ltd (mxLab), it became a wholly owned, independent, subsidiary of NUH in 1991, and was renamed as the NUH Referral Laboratory (NRL).

\*Medscand AB was the largest private laboratory in Sweden

NRL provides services to clients by receiving samples from other local hospitals, private laboratories as well as overseas institutions. It is primarily focused on client coordination, sample logistics and the marketing of services made available by the Department. An efficient logistical system is in place to advise and correctly transport samples from within Singapore and overseas, ensuring integrity of samples upon arrival. Aligned with Department of Laboratory Medicine's testing schedules, test results are dispatched back to the clients as soon as they are completed.

NRL is also qualified to handle clinical trial samples; having been trained with Good Clinical Practice (GCP), to meet the specific requirements of each of our clients. The staff are also able to render advice or direct enquiries to the relevant laboratory and personnel for more specialized information.

## CONTACT US

**General Manager:**

**Senior Executive:**

**Client Service Officers:**

**Accounts Officer:**

**Telephone:**

**Fax:**

**E-mail address:**

**Company address:**

A/Prof Sunil Sethi MBBS, MMed (Int Med), MRCP, MAACB, FRCPATH

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## **FREQUENTLY ASKED QUESTIONS**

### **BILLING**

Clients will receive an itemized invoice / statement, indicating date of service, patient name, patient ID, test/s requested and charge/s, at the end of each month unless otherwise arranged.

### **WALK-IN PATIENTS**

Walk-in requests are accepted, and patients may request for laboratory investigations to be done through NRL. The department offers phlebotomy services at Blood Donation Centre during office hours. Patients may make the full payment either in cash, by credit card or cheque at NRL. However, walk-in patients will not receive the benefits of subsidized rates or Civil Service waivers.

### **OPERATING HOURS**

Monday-Friday 8:30AM-5:00PM

Saturday 8:30AM-12:00PM (No Walk-In Patient on Saturday)

Closed on Sundays and Public Holidays

### **CLINICAL TRIALS & PROJECTS**

The department has available resources and capabilities for the following:

- Clinical Trials
- Research Projects
- Environmental & Sterility Testing
- Employee Screening for Substance Abuse, Hepatitis, etc
- Industrial Screening for Toxic Substances

### **REPORT DISTRIBUTION**

All overseas client reports will be faxed. Final reports are mailed monthly.

Local client reports are distributed either through mail or by NRL dispatch staff.

Project reports are collated and results mailed to the respective locations or can be arranged for delivery.

### **DISPATCH OF SPECIMENS**

Specimen pickup may be arranged with NRL