

TESTS REFERRED OUT OF SINGAPORE

Client Services

The Department of Laboratory Medicine Client Service Team offer advice and services for diagnostic tests not offered in Singapore to our patients. We are able to source for a suitable testing laboratory overseas, provide the correct collection procedure for the test, and provide a quotation for the testing and courier service as well as resulting of the test. DLM will only refer a test to an appropriately accredited overseas laboratory that meets our own accreditation standards.

DLM is currently implementing an electronic link for both orders and results to Mayo Medical Laboratories, USA. This will allow faster turn-around of results and eliminate the need to transcribe results, especially the complex reports into patient records.

Due to the high complexity of test referred overseas, please ensure all specimens are received before 3pm, Monday to Friday, to ensure our Client Service team is available to prepare you specimen for shipping. Our referral test menu is very extensive, and we request samples do not come after the stipulated hours as our CORE laboratory staff are not trained in this area.

For enquiries, please contact:

- Email: Labmed_client_services@nuhs.edu.sg
- Tel: 67724912