

TESTS REFERRED OUT OF SINGAPORE

Client Services

The Department of Laboratory Medicine Client Service Team offer advice and services for diagnostic tests not offered in Singapore. We are able to source for a suitable testing laboratory overseas, provide the correct collection procedure for the test, and provide quotations for the tests required, courier service, and providing the test results. The Department of Laboratory Medicine will only refer a test to an accredited overseas laboratory that meets our own accreditation standards.

The Department of Laboratory Medicine has an electronic link for both orders and results to Mayo Medical Laboratories, USA. This will allow faster turn-around of results and eliminate the need to transcribe results, especially the complex reports into patient records.

Due to the high complexity of test referred overseas please ensure all specimens are received before 3pm, Monday to Friday so that our qualified Client Service team can prepare your specimen for shipping.

For enquiries, please contact:

- Email: Labmed_client_services@nuhs.edu.sg
- Tel: 67724912