

NUH REFERRAL LABORATORY (NRL)

For NUH External Customers

NRL is a wholly owned subsidiary of NUH servicing clients in receiving samples from other local hospitals, private laboratories as well as overseas institutions. It focuses on client coordination, sample logistics and the marketing of available services within the Department of Laboratory Medicine. NRL is also qualified to handle clinical trial samples.

An efficient logistics system is in place to advise and correctly transport samples from overseas, ensuring integrity of samples on arrival. Aligning with DLM testing schedules, once testing is complete, results will be dispatched back to the clients as soon as available.

The current focus for NRL is the electronic linking of key external customers to ensure a rapid and accurate receipt of orders and results. Hence, projecting the image of Singapore as a regional medical hub for laboratory testing.

NRL's client service staff is well qualified in handling enquiries with regards to the types of tests available, specimen collection, types of sample containers available, transportation conditions, and laboratory testing schedules. For more specialised information the staff is able to direct any enquires to the relevant laboratory and personnel. Staff is also Good Clinical Practice (GCP) trained to meet the specific requirements for clinical trial clients.

Test details for dispatching samples to NUH can be found in the test catalogue under Specimen Requirements and Sample Stability.

General Manager: A/Prof Sunil Sethi MBBS, MMed (Int Med), MRCP, MAACB, FRCPath, FAMS

Sr Executive: Ms Ng Lee Kian BSc, GDip, MBA

NRL Office Hours: Monday-Friday 830hrs – 1700hrs
Saturday 830hrs – 1200hrs
(no walk-in patients on Saturday)

NRL Customer Enquiries:

- Email: nrl@nuhs.edu.sg
- Tel: +65-67785171